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Working is a huge part of everyone's life. When working, one not only has to perfect his or her job but also learn how to deal with customers. There are definitely different types of customers. I work at Victoria's Secret and I encounter several different types of customer's everyday. For example, the first timers, complaining ladies and perverted old men are a usual site. However, the most entertaining of the customers I see would be the underage boys and girls, drooling husbands, and satisfied customers.

Friday and Saturday nights seem to be for the "under sixteen" at Victoria's Secret. Young boys and girls flock to our store simply to have a good laugh at the merchandise. While working last Friday, a group of youngsters proceeded into the store; I greeted them with a smile and asked if I could help them with anything. One of the snot-nosed boys responded with, "Can you give me a bra fitting?"! Needless to say, I responded with a polite "No" and walked away. It is not unusual to get these types of comments from immature customers and it can actually be quite entertaining. Another incident that sticks in my head is when a young boy approached me with a very provocative lace corset. The boy held the corset up to himself and asked me if it looked good on him. Again, I replied with a polite "No", took it off of him, and went about my business. The young boys and girls are not the only customers that amuse me; drooling husbands can be more entertaining than the immature kids.

Christmas and Valentine's Day is the perfect time to find the drooling husbands.

Usually, the drooling husbands are found walking around the store with their jaws to the floor. They are there for one reason, to find their wives something sexy for the holidays.

good examples

great transition!

Now, finding something that actually fits her becomes a problem. Most men do not know <sup>get</sup> there wives' measurements. For example, I was working the Monday before Christmas and a man walked into the store. I approached the man and asked him if I could help him find anything. The man said that he wanted to find his wife a classy yet sexy bra and panty set. When I asked for his wives measurements, he responded with a very informative, "Well, she's bigger than you... I think?" / At times like this, my customer service skills kick in. I continued to asking the man a few easier questions he could actually answer, to find something perfect for his wife. Unfortunately, my customer service skills do not always coincide with their wives' tastes. For instance, a man walked in and purchased a one-hundred-dollar bra and panty set. The next day he came back with his wife to return it. Needless to say, what he picked out was not what she had in mind. The drooling husbands are not the best customers I encounter, but getting at least a few satisfied customers always is just a little better.

The satisfied customers are the ones that put a smile on my face. These customers come into the store with a problem and it is my job to figure it out. They are usually women because our store is primarily aimed toward women. For example, one woman came into the store and was complaining about a problem she was having with her bra. I measured her and figured out she was wearing the wrong size. I gave her the new size and she was ecstatic. Another woman came into the store with the problem of colored panties showing through her pants. I informed her that beige is the best color to have because it does not show through most clothing. She was grateful for my advice and assured me that she would be back to shop again. Satisfied customers are the best people to encounter, They are kind, funny and always come back for more.

I have been working at Victoria's Secret for about six months and I meet new people everyday. I never forget the past customers that leave a special or horrible memory in my mind. Meeting new customers can be rewarding, funny, or just down right annoying but that is part of the job. The underage boys and girls, drooling husbands and satisfied customers are customers that I look forward to seeing each time I work.

*chris love*